Warnings and Errors

08/16/2024 4:39 pm CDT

You may see errors or warnings after you have uploaded a file from the Upload Menu. If your upload creates a Warning, only the specified value will be omitted from the upload for the specified reason, and any other acceptable data from the file will continue to be processed and uploaded. You may receive a warning because the value you entered is not a valid entry because it is not one of the specified responses in the schema. For example, in a company upload, you cannot set the value 'EntityType' to 'Union' because it is not one of the list vales in the schema. If you see an Error during the upload, there was insufficient identifying information to update or add the record and the entire entry/row on the .csv will be skipped.

Additionally, some operations are not allowed through file upload to prohibit entry errors. The following are some of the forbidden operations:

- Changing Plan Sponsor for an existing plan
- Changing Plan Type or Checklist Type